|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **广东省立中山图书馆2017年第一季度业务数据统计表** | | | | | | | | | | | | | | | | | | | |
| 项目 | | | | 接待读者人次 | | | | | | | | | 册（件）次 | | | | | | |
| 1月 | 2月 | | | 3月 | | | | **合计** | 1月 | | 2月 | | 3月 | | **合计** |
| 外借服务 | | 中文图书外借 | | 21506 | 23193 | | | 25729 | | | | **70428** | 71293 | | 76096 | | 83452 | | **230841** |
| 中文期刊外借 | | 1229 | 1213 | | | 1467 | | | | **3909** | 5790 | | 5604 | | 6856 | | **18250** |
| 外文书刊外借 | | 194 | 197 | | | 207 | | | | **598** | 547 | | 478 | | 540 | | **1565** |
| 少儿书刊外借 | | 6099 | 5870 | | | 5464 | | | | **17433** | 31182 | | 30836 | | 29558 | | **91576** |
| **我馆小计** | | **29028** | **27336** | | | **105917** | | | | **92368** | **108812** | | **90377** | | **339637** | | **342232** |
| 流动图书馆书刊外借 | | 63327 | 65584 | | | 86542 | | | | **215453** | 111171 | | 117053 | | 168143 | | **396367** |
| **加流动馆小计** | | **92355** | **92920** | | | **192459** | | | | **377734** | **219983** | | **117053** | | **507780** | | **738599** |
| 阅览服务 | | 中文图书阅览 | | 178359 | 128570 | | | 154627 | | | | 461556 | 535077 | | 385710 | | 463881 | | 1384668 |
| 中文期刊阅览 | | 87987 | 64194 | | | 73257 | | | | 225438 | 263961 | | 192582 | | 219771 | | 676314 |
| 中文报纸阅览 | | 78256 | 30311 | | | 46142 | | | | 154709 | 234768 | | 90933 | | 137685 | | 463386 |
| 外文书报刊阅览 | | 3885 | 2733 | | | 2911 | | | | 9529 | 11655 | | 8199 | | 8735 | | 28589 |
| 少儿书刊阅览 | | 24396 | 23480 | | | 21856 | | | | 69732 | 146376 | | 140880 | | 131136 | | 418392 |
| 特藏阅览 | | 454 | 318 | | | 600 | | | | 1372 | 1272 | | 846 | | 1482 | | 3600 |
| 缩微阅览 | | 6 | 12 | | | 47 | | | | 65 | / | | / | | / | | / |
| **我馆小计** | | 373343 | 249618 | | | 299440 | | | | 922401 | 1193109 | | 819150 | | 962690 | | 2974949 |
| 流动图书馆书刊阅览 | | 347686 | 337275 | | | 408113 | | | | 1093074 | 659518 | | 600116 | | 693673 | | 1953307 |
| **加流动馆小计** | | 721029 | 586893 | | | 707553 | | | | 2015475 | 1852627 | | 1419266 | | 1656363 | | 4928256 |
| 捐赠交换服务 | |  | | 接待读者人次 | | | | | | | | | 交换（捐赠）册（件）次 | | | | | | |
| 图书交换 | | 268 | 292 | | 250 | | | | | 810 | 1648 | 1508 | | 1318 | | 4474 | |
| 接受读者捐赠 | | 47 | 32 | | 50 | | | | | 129 | 474 | 326 | | 403 | | 1203 | |
| **小计** | | **315** | **324** | | **300** | | | | | 939 | **2122** | **1834** | | **1721** | | 5677 | |
| 新增藏量 | |  | | 种类 | | | | | | | | | 册次 | | | | | | |
| 新增中文图书 | | 12327 | 13984 | | 17091 | | | | | 43402 | 15928 | 23318 | | 32508 | | 71754 | |
| 新增外文图书 | | 0 | 1120 | | 2242 | | | | | 3362 | 0 | 1120 | | 2242 | | 3362 | |
| 新增音像资料 | | 2306 | / | | / | | | | | 2306 | 2306 | / | | / | | 2306 | |
| 新增少儿图书 | | 含中文书内 | 含中文书内 | | 含中文书内 | | | | | 含中文书内 | 6946 | 19 | | 190 | | 7155 | |
| 新增港台书 | | / | / | | / | | | | | / | 0 | 324 | | 5 | | 329 | |
| **小计** | | 14633 | 15104 | | 19333 | | | | | 49070 | 25180 | 24781 | | 34945 | | 84906 | |
| 网上和 自助服务 | |  | | 接待读者人次 | | | | | | | | | 服务次数 | | | | | | |
| 生态环保图书馆访问 | | 18864 | | 17360 | | | 26498 | | 62722 | | / | / | | / | |  | |
| 门户网站访问 | | 69359 | | 73410 | | | 114571 | | 257340 | | / | / | | / | |  | |
| OPAC访问 | | 116632 | | 128933 | | | 163449 | | 409014 | | / | / | | / | |  | |
| 广东数字文化网访问(暂停用) | | 0 | | 0 | | | 0 | | 0 | | / | / | | / | |  | |
| 移动图书馆访问（1-5月停用） | | 0 | | 0 | | | 0 | | 0 | | / | / | | / | |  | |
| 数字化资源访问（馆内） | | 2430 | | 2400 | | | 2835 | | 7665 | | / | / | | / | |  | |
| 数字化资源访问（馆外） | | 27539 | | 36927 | | | 43615 | | 108081 | | / | / | | / | |  | |
| 网上续借 | | 6438 | | 8372 | | | 8548 | | 23358 | | 1652 | 1904 | | 2004 | | 5560 | |
| 网上预约 | | 1338 | | 1453 | | | 1966 | | 4757 | | 697 | 799 | | 955 | | 2451 | |
| ATM借(x-rfid) | | 39329 | | 37905 | | | 42690 | | 119924 | | 11106 | 11209 | | 12131 | | 34446 | |
| ATM还(x-rfid) | | 35284 | | 35745 | | | 44633 | | 115662 | | 11319 | 11306 | | 13426 | | 36051 | |
| ATM续借(x-rfid) | | 1711 | | 1854 | | | 2097 | | 5662 | | 691 | 732 | | 861 | | 2284 | |
| 移动图书馆续借 | | 0 | | 0 | | | 0 | | 0 | | 0 | 0 | | 0 | | 0 | |
| 晨拓短信续借 | | 94 | | 189 | | | 170 | | 453 | | 16 | 37 | | 29 | | 82 | |
| APP续借 | | 3033 | | 4699 | | | 4993 | | 12725 | | 922 | 1223 | | 1304 | | 3449 | |
| 微信续借 | | 7723 | | 11564 | | | 14303 | | 33590 | | 2285 | 2927 | | 3889 | | 9101 | |
| 移动图书馆预约 | | 0 | | 0 | | | 0 | | 0 | | 0 | 0 | | 0 | | 0 | |
| 晨拓预约 | | 11 | | 17 | | | 12 | | 40 | | 8 | 9 | | 8 | | 25 | |
| APP预约 | | 232 | | 208 | | | 306 | | 746 | | 133 | 142 | | 171 | | 446 | |
| 微信预约 | | 914 | | 1028 | | | 1496 | | 3438 | | 462 | 532 | | 697 | | 1691 | |
| OPAC预约 | | 181 | | 200 | | | 152 | | 533 | | 116 | 142 | | 107 | | 365 | |
| 自助无线上网 | | 2900 | | 7757 | | | 0 | | 10657 | | 1469 | 3466 | | 0 | | 4935 | |
| 自助有线阅览 | | 10174 | | 10578 | | | 11957 | | 32709 | | 9551 | 9311 | | 10854 | | 29716 | |
| 自助打印复印 | | 1224 | | 1299 | | | 967 | | 3490 | | 147 | 157 | | 53 | | 357 | |
| 业务短信外发 | | 47390 | | 98768 | | | 100566 | | 246724 | | / | / | | / | | 0 | |
| 读者提醒短信外发 | | 33844 | | 38014 | | | 43068 | | 114926 | | 15045 | 17046 | | 19245 | | 51336 | |
| 微信访问量 | | 28296 | | 29891 | | | 31036 | | 89223 | | / | / | | / | | 0 | |
| **小计** | | **436076** | | **531211** | | | **469981** | | 1437268 | | **55619** | **60942** | | **65734** | | 182295 | |
| 咨询服务 | |  | | 回复、接待读者咨询（人次/例） | | | | | | | | | 传递、提供文献（篇） | | | | | | |
| 网上读者留言咨询 | | 62 | 68 | | | 71 | | 201 | | | / | / | | / | |  | |
| 总服务台咨询 | | 469 | 528 | | | 572 | | 1569 | | | / | / | | / | |  | |
| 联合参考咨询网文献咨询 | | 44795 | 41148 | | | 47736 | | 133679 | | | / | / | | / | |  | |
| 联合参考咨询网实时咨询 | | 532 | 537 | | | 1120 | | 2189 | | | / | / | | / | |  | |
| 联合参考咨询网读者来信回复 | | 3 | 3 | | | 15 | | 21 | | | / | / | | / | |  | |
| 联合参考咨询网传递文献 | | / | / | | | / | | 0 | | | 44795 | 41146 | | 47736 | | 133677 | |
| **小计** | | **45861** | **42284** | | | **49514** | | 137659 | | | **44795** | **41146** | | **47736** | | 133677 | |
|  |  |  | | 接待读者人次 | | | | | | | | | 场次 | | | | | | |
| 各类读者活动 | 展览 | 馆内举办 | | 38143 | 19326 | | | 37760 | | 95229 | | | 5 | 4 | | 5 | | 14 | |
| 馆内举办（少儿） | | 15000 | 3000 | | | 4800 | | 22800 | | | 2 | 1 | | 1 | | 4 | |
| 馆外展览 | | 14300 | 5000 | | | 3760 | | 23060 | | | 7 | 7 | | 7 | | 21 | |
| **小计** | |  |  | | |  | | 0 | | |  |  | |  | | 0 | |
| 讲座 | 馆内举办 | | 980 | 1220 | | | 1470 | | 3670 | | | 4 | 5 | | 6 | | 15 | |
| 馆内举办（少儿） | | 0 | 0 | | | 0 | | 0 | | | 0 | 0 | | 0 | | 0 | |
| 馆外讲座 | | 0 | 0 | | | 0 | | 0 | | | 0 | 0 | | 0 | | 0 | |
| **小计** | | **980** | **1220** | | | **1470** | | 3670 | | | **4** | **5** | | **6** | | 15 | |
| 培训 | 本馆举办 | | 222 | 683 | | | 212 | | 1117 | | | 6 | 5 | | 4 | | 15 | |
| 本馆举办（少儿） | | 390 | 0 | | | 48 | | 438 | | | 4 | 0 | | 1 | | 5 | |
| **小计** | | **612** | **683** | | | **260** | | 1555 | | | **10** | **5** | | **5** | | 20 | |
| 播放电影 | 馆内播放外语电影 | | 0 | 50 | | | 92 | | 142 | | | 0 | 2 | | 2 | | 4 | |
| 馆内播放中文电影 | | 900 | 450 | | | 600 | | 1950 | | | 3 | 2 | | 2 | | 7 | |
| **小计** | | **900** | **500** | | | **692** | | 2092 | | | **3** | **4** | | **4** | | 11 | |
| 其他活动 | 外单位租场 | | 510 | 3450 | | | 5340 | | 9300 | | | 3 | 13 | | 22 | | 38 | |
| 馆内举办 | | 2680 | 1420 | | | 2450 | | 6550 | | | 10 | 6 | | 11 | | 27 | |
| 馆内举办（少儿） | | 5862 | 4573 | | | 20237 | | 30672 | | | 43 | 29 | | 36 | | 108 | |
| 馆外活动 | | 4000 | 3500 | | | 0 | | 7500 | | | 2 | 1 | | 0 | | 3 | |
| **小计** | | 13052 | 12943 | | | 28027 | | 54022 | | | 58 | 49 | | 69 | | 176 | |
| **合计** | | | 85479 | 45075 | | | 79191 | | 209745 | | | 106 | 89 | | 112 | | 307 | |
| 办证 | | |  | 办证 | | | | | | | | | 退证 | | | | | | |
| A类读者卡 | 956 | 1341 | | | 1207 | | 3504 | | | 118 | 117 | | 152 | | 387 | |
| B类读者卡 | 163 | 214 | | | 155 | | 532 | | | 67 | 59 | | 43 | | 169 | |
| C类读者卡 | 25 | 41 | | | / | | 66 | | | 6 | 16 | | / | | 22 | |
| D类读者卡 | 397 | 408 | | | / | | 805 | | | / | / | | / | | 0 | |
| E类读者卡 | / | / | | | 1 | | 1  0 | | | / | / | | / | | 0  0 | |
|  |
|  |  | | |  | | 0 | | |  |  | |  | | 0 | |
| 旧读者证 | / | / | | | / | | 0 | | | 8 | 9 | | / | | 17 | |
| 少儿 A类读者卡 | 191 | 132 | | | 148 | | 471 | | | 23 | 19 | | 15 | | 57 | |
| 少儿 B类读者卡 | 58 | 29 | | | 25 | | 112 | | | 16 | 17 | | 8 | | 41 | |
| **小计** | **1790** | **2165** | | | **1536** | | 5491 | | | **238** | **237** | | **218** | | 693 | |